# chid app tickets Verification step by step guide



#### Go to Mobile Tickets



#### Choose a ticket to buy





**Buy ticket** 

### Start verification process



#### Salisbury recs

### Follow instructions to upload a selfie



- Face forward and look straight a the camera
- Include your face, head and shoulders
- Keep your eyes open and clearly visible
- No other objects or people should be in the photo
- Take the picture on a plain and light background
- Make sure it is clear and in focus
- You need consent from a parent to upload your photo if you're under 16.

NEXT

#### Take a photo that matches the ticked image





Check your email

#### Under 19

After uploading your photo you'll need to verify your age before you can use your ticket. This can take up to 48 hours. We accept passports and birth certificates.

Upload a selfie COMPLETED

Get verified online We've sent instructions to 12345@test-email.co.uk Check your junk or spam folder if you can't find them in your inbox.

RESEND EMAIL

Get verified at our Travel Centre 🗠

#### Upload your supporting ID



#### Salisbury reds

### salisburyreds.co.uk

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#### **Choose your ID**



### Upload a photo of your ID

10.30

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Upload

**Birth Certificate** 

## Add in your date of birth



#### Verification in progress





#### Check your email

## Go to Your Tickets in your app

### Activate ticket when you want to use it

### You are now ready to travel!



